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4	Attorney for Defendants/Cross-Complainants,	COMPANY BUSINESS SOLUTIONS, INC.,
5	JOHN DOE, RON ROE, and MANNY MOE	
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7	SUPERIOR COUR	RT OF CALIFORNIA
8	COUNTY O	F SAN DIEGO
9	LIFT, INC., a Delaware corporation, doing) Case No.:
10	business as LIFT RETAIL)) POINTS AND AUTHORITIES IN
11	Plaintiff,) SUPPORT OF DEFENDANTS/CROSS- COMPLAINANTS' MOTION FOR
12	V.) SUMMARY JUDGMENT)
13	COMPANY BUSINESS SOLUTIONS, INC., a California corporation, and individuals:)) Judge:
14	JOHN DOE, RÔN ROE, MANNY MOE, and DOES 1 through 50, inclusive,) Dept.:
15	Defendants) Date:) Time:
16)
17	COMPANY BUSINESS SOLUTIONS, INC., a California corporation, and individuals:	
18	JOHN DOE, RÔN ROE, MANNY MOE, and DOES 1 through 50, inclusive,	
19	Cross-Complainants	
20	V.	
21	LIFT, INC., a Delaware corporation, doing	
22	business as LIFT RETAIL and ROES 1 through 50, inclusive,	
23	Cross-Defendants	
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25	Defendants/Cross-Complainants COMF	PANY BUSINESS SOLUTIONS, INC.
26	("COMPANY"), JOHN DOE ("DOE"), RON I	ROE ("ROE"), and MANNY MOE ("MOE")
27	(collectively "DEFENDANTS") hereby file thi	s Memorandum of Points and Authorities in
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1	Support of their Motion for Summary Judgment against Plaintiff/Cross-Defendant LIFT, INC.
2	("LIFT").
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	-ii- POINTS AND AUTHORITIES IN SUPPORT OF PLAINTIFF'S MOTION FOR SUMMARY JUDGMENT

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I. INTRODUCTION

Defendants/Cross-Complainants JOHN DOE ("DOE"), RON ROE ("ROE"), and MANNY MOE ("MOE") are former employees of Plaintiff/Cross-Defendant LIFT, INC. ("LIFT"). SSUMF 1. Without any warning, DOE, ROE, and MOE were all terminated on December 3, 2008. SSUMF 2.

In January, 2009, DOE, ROE, and MOE created COMPANY BUSINESS SOLUTIONS, INC. ("COMPANY"), a business, in which they provide technical support for a wide range of software and related applications and products, including, but by no means limited to, those sold by LIFT. SSUMF 3. DOE, ROE, MOE, and COMPANY will hereafter be referred to as ("DEFENDANTS").

In March, 2009, LIFT contacted DEFENDANTS to threaten and advise them that offering complementary services was acceptable but offering competitive services was not. SSUMF 4.

Because LIFT offers its customers similar paid support services, it has chosen to improperly use the judicial process to eliminate competition and monopolize technical support related to its products. On July 16, 2009, LIFT filed the original Complaint in this action.

LIFT's First Amended Complaint ("FAC") lists a variety of causes of action, each of which lacks legal and evidentiary support.

As set forth below, LIFT has no factual basis for the allegations in its FAC and no legal basis for maintaining the instant action. DEFENDANTS hereby request that this Court grant the following Motion For Summary Judgment in its entirety.

II. LEGAL ANALYSIS

A. Each Of LIFT's Seven Causes Of Action Are Based On The Same False Allegation

Each of LIFT's seven (7) Causes of Action are based on the same fundamental allegation, namely that DEFENDANTS are using LIFT trade secret information which DOE, ROE, and MOE allegedly took or learned while working at LIFT. For point of reference, each cause of action will be quickly summarized:

Employee Proprietary Information Agreement, while the Second Cause of Action for Breach of Contract is based on an alleged breach of the Separation Letter Agreement and the accompanying Confidentiality Agreement, which prohibit DOE, ROE, and MOE from taking or using LIFT trade secrets and other confidential and proprietary information for the benefit of themselves or others.

The First Cause of Action for Breach of Contract is based on an alleged breach of the

The Third Cause of Action for Misappropriation of Trade Secrets and the Fourth Cause of Action for Statutory Unfair Competition are also based on the allegation that DEFENDANTS misappropriated and are using LIFT trade secrets.

The Fifth Cause of Action for Intentional Interference with Prospective Economic Advantage and the Sixth Cause of Action for Negligent Interference with Prospective Economic Advantage are based on the allegation that DEFENDANTS are using LIFT trade secret information related to its customers to solicit those customers.

The **Seventh Cause of Action for Conversion** alleges that DEFENDANTS took LIFT trade secret information and have deprived LIFT the use thereof.

B. Trade Secret Law

California Civil Code § 3426.1 (d) defines trade secret information as that which:

1) derives independent economic value from not being generally known to the public or to other persons who can obtain economic value from its disclosure or use; and 2) is the subject of efforts that are reasonable under the circumstances to maintain its secrecy. Id.

Important factors to consider in determining whether information is trade secret include:

1) the extent to which the information is known outside of the business; 2) the extent of measures taken to guard the secrecy of the information; and 3) the ease or difficulty with which the information could be properly acquired or duplicated by others. Futurecraft Corp. v. Clary Corp. 205 Cal.App.2d 279, 289 (1962).

The "most important" factor in determining whether something qualifies as a trade secret is "whether the information is readily accessible to a reasonably diligent competitor".

Hollingsworth Solderless Terminal Co v. Turley 622 F.2d 1324, 1332 (9th Cir. 1980); citing

<u>Klamath-Orleans Lumber, Inc. v. Miller</u> 87 Cal.App.3d 458, 464-65 (1978); <u>Fortna v. Martin</u> 158 Cal.App.2d 634, 639-40 (1958); <u>American Alloy Steel Corp. v. Ross</u> 149 Cal.App.2d 215, 219-20 (1957); *and* Alex Foods, Inc. v. Metcalfe 137 Cal.App.2d 415, 425 & 428 (1955).

As discussed below, documents and information made public by LIFT necessarily lose any potential trade secret status, because such materials have not been subject to extensive measures to guard their secrecy, they can be easily duplicated by LIFT's competitors, and, more often than not, were publicly available for years before LIFT filed the instant action (and for some time after that). *See* Futurecraft 205 Cal.App.2d at 289.

C. LIFT Has Described Particular Types Of Trade Secret Information

Paragraph 31 of the FAC lists all the alleged trade secret information that LIFT claims DEFENDANTS are using. These items can be sorted into three general categories:

1. Customer Lists, Which DEFENDANTS Did Not Take

Item (6) of FAC Paragraph 31 describes information related to LIFT customers that it claims DEFENDANTS have wrongfully acquired and used. Although LIFT alleges that DOE, ROE, and MOE took customer lists before they were fired, all evidence is to the contrary.

During the September 16, 2011 deposition of former LIFT employee, Tony Maroney, it was discovered that Maroney completely disabled DOE, ROE, and MOE's access to all of their LIFT computer accounts *prior* to their termination. SSUMF 5. DEFENDANTS have consistently maintained that they never took any customer lists or other alleged trade secret information from LIFT before they were terminated without any warning. SSUMF 6.

Maroney was subsequently asked by LIFT to determine whether there was any way to check whether DOE, ROE, or MOE took any information from LIFT prior to their departure, to which he responded "no". SSUMF 7. To date, LIFT has not provided any evidence to support its libelous allegation that such information was taken.

Moreover, LIFT handed MOE and DOE "leads", advising MOE to contact Tim Shim of Local Business (San Diego), and DOE to contact Distant Business of Alaska to inquire about working in-house or as a consultant on those companies' LIFT software-based systems. SSUMF 8.

Former employees are can legally solicit customers whose identities are not trade secrets, like those their employer publicizes. Morlife, Inc. v. Perry 56 Cal.App.4th 1514, 1528 (1997). In this case, LIFT issues frequent Press Releases in magazines and journals such as Stuff Today which regularly publish the identities of its customers. SSUMF 9. LIFT also publishes the identity of many of its customers on its website. SSUMF 10.

It is also perfectly legal for DEFENDANTS to solicit businesses that are easily identified as potential customers for their skill set, namely furniture retailers. The Retirement Group v. Galante 176 Cal.App.4th 1226, 1238 (2009), citing Morlife 56 Cal.App.4th at pp. 1521-1522. To advertise their fledgling business, DEFENDANTS did not use or consult any LIFT customer lists, but instead, introduced itself to the board of a third-party association of furniture retailers which provided its membership list. SSUMF 11. DEFENDANTS then sent an email blast to members of the association. SSUMF 12.

Because LIFT has no proof of its allegations that DEFENDANTS misappropriated and are using any confidential customer lists, such allegations are insufficient to support any of its seven causes of action.

2. Documents Provided By LIFT To Its Customers

- a. LIFT's Technical Document Is No Entitled To Trade Secret Protection
 - i. LIFT Technical Documentation Was Freely Available On The Internet For Years

As is standard practice in the software industry, for years leading up to the instant action, LIFT always made its technical documentation freely available online.

At his September 16, 2011 Deposition, former LIFT employee Tony Maroney testified that during his seventeen (17) years as an LIFT employee, he was always aware that the website hosting LIFT's technical documentation was not secured and that anyone who knew the web address could freely access those documents. SSUMF 13. Furthermore, Maroney had never been advised and was unaware of any LIFT policy preventing its employees from freely providing the unsecured web address to its technical documentation. SSUMF 14. In fact, the unsecured web address for LIFT documentation (*support.LIFT.com/documentation*) was

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commonly known to its employees who would regularly give it to customers so they could access those documents. SSUMF 15.

John Rocker, Director of IT for LIFT customer Rocker's, states that his company has used LIFT software since 2008, and that he also used LIFT software while working at his former employer. SSUMF 16. Rocker states that for nearly nine (9) years between June, 2001 and May, 2010, he regularly accessed LIFT's technical documentation from its website without providing any password or other login credential. SSUMF 17.

On February 27, 2010, independent third-party Larry Lee was able to access, view, copy, and download LIFT's technical software documentation from its website without ever being prompted for login or password information. SSUMF18 In fact, Lee did not even see any place on the web pages where login or password information could be input or otherwise supplied. SSUMF 19.

Former LIFT employee Maroney is confident that Lee was able to access the documents without any login, as the website was still unsecure as of that date. SSUMF 20. In fact, the website was not secured until June or July of 2010, over a year after the FAC was filed. SSUMF 21.

Because LIFT's technical documentation was freely available on the internet for years, it cannot retroactively gain trade secret protection. Futurecraft 205 Cal.App.2d at 289.

ii. **LIFT Customers Were Not Obligated To Keep Technical Documentation Confidential**

LIFT customers are given reference manuals and user guides that can be used to troubleshoot the system. SSUMF 22. Until very recently, LIFT customers were not advised that technical documentation needed to be kept confidential or was otherwise an LIFT "trade secret".

In response to Requests for Production of Documents, LIFT produced two copies of its Retail Software Download Terms and Conditions, (both signed by different customers in December, 2009) which identifies only the "Software" as trade secret and requires that Software to be held confidential, but not the associated technical documentation. SSUMF 23. LIFT also

produced an online "checkbox" version of that document which contains very similar language. SSUMF 24.

Furthermore, Section 8 (F) of the fully-executed <u>Sales and License Agreement</u> produced by LIFT allows Buyers of the software to provide technical documentation to their agents or representatives.¹ SSUMF 25 In fact, LIFT confirmed that its Customers are allowed to let third-party consultants use those reference materials. SSUMF 27.

By allowing its customers' third-party agents and consultants to access and utilize its technical documentation, LIFT has waived any trade secret protection related thereto.

b. COMPANY Does Not Use LIFT Technical Documentation To Provide Services To LIFT Customers

LIFT's software is essentially an interface for entering, organizing and viewing information stored in an Oracle database, and was written using Oracle's software for creating forms. SSUMF 28. As such, the underlying Oracle database is installed and operates on its own, irrespective of any LIFT software, which will not function without Oracle's software. SSUMF 29.

Former LIFT employee Maroney candidly admits that 80% of the software maintenance work he performed during his seventeen (17) years at LIFT related to generic work on Oracle's database software, requiring no special understanding of LIFT software or LIFT technical documentation. SSUMF 30.

DEFENDANTS have consistently maintained that they never *need* to reference any LIFT technical documentation to perform maintenance and support on LIFT software and the underlying Oracle database. SSUMF 31. In spite of the fact that such documentation was freely available on the internet, DEFENDANTS instead have always used publicly available information from companies such as Oracle, IBM, and Symantec, together with information gleaned using third party software utilities, and their shared knowledge of retail operations, information technology, and accounting to perform all services. SSUMF 32.

¹ Schedule III, Section B of that same Agreement describes third party "service agents", making it clear that "agents" in (F) includes third party support companies SSUMF 26.

Because LIFT's technical documentation was, until recently, freely available on the internet, because its customers were not required to keep it confidential, and because DEFENDANTS never even use that documentation, LIFT cannot properly rely upon such documentation to support any cause of action.

3. DOE, ROE, And MOE's Knowledge

LIFT knows it lacks hard evidence and, through its counsel, has confirmed that the crux of its case against DEFENDANTS is that they are using alleged trade secret information that is stored in their heads. SSUMF 33.

The CA Supreme Court in <u>Continental Car-Na-Var Corp. v. Moseley</u> 24 Cal.2d 104 (1944), articulated a balancing act for the competing interests of the employer and ex-employee:

"A former employee has the right to engage in a competitive business for himself and to enter into competition with his former employer, even for the business of those who had formerly been the customers of his former employer, provided such competition is fairly and legally conducted." <u>Id</u>. at 110.

The <u>Retirement Group v. Galante</u> 176 Cal.App.4th 1226 (2009) is the most recent case that discusses the limits a former employer can legally place on its ex-employees:

"a former employee may use general knowledge, skill, and experience acquired in his or her former employment in competition with a former employer, [but] the former employee may not use confidential information or trade secrets in doing so."

Retirement Group v. Galante 176 Cal.App.4th 1226, 1237 (2009); citing Morlife, Inc. v. Perry 56 Cal.App.4th 1514, 1519-20 (1997) (emphasis added)

Furthermore, proving DEFENDANTS had *access* to alleged "trade secret" information during their employment is not enough. Retirement Group 176 Cal.App.4th at 1239. An employer must also prove that particular materials are entitled to trade secret protection, then it must prove that the former employee *misappropriated* those materials and used them to attain an unfair competitive advantage. Morlife 56 Cal.App.4th at 1523.

a. COMPANY Does Not Perform Installation And Major Revision Upgrades On LIFT Software

Item (1) of FAC Paragraph 31 describes trade secret information used to perform installation and upgrades of LIFT products, while Item (5) describes planning for such upgrades.

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COMPANY has never performed installation or major revision upgrades of LIFT

software and, in spite of over 2 1/2 years of litigation, LIFT has no evidence to the contrary. The only upgrade COMPANY has performed of LIFT software was a minor patch revision which simply required executing a single script that was contained on the CD that was in possession of the customer. SSUMF 34. Therefore LIFT's baseless allegations claiming COMPANY performs installation and upgrades of LIFT software cannot properly be considered.

COMPANY Performs Support And Maintenance Without b. **Using To Any Trade Secret Information**

Item (3) of FAC Paragraph 31 describes trade secret "knowledge" allegedly necessary to perform support and maintenance of LIFT and third-party software.² As discussed in Section III (C)(2)(b), above, DEFENDANTS do not need to, and do not, reference any LIFT technical documentation or bona-fide trade secret information when performing their support and maintenance services.³

Further, this Court asked LIFT whether it is its "position that anybody -- if COMPANY touches the software, that's a violation?", to which it responded "No." SSUMF 36.

LIFT admits that a competitor could perform competitive support and maintenance services by either reverse engineering the product, or by having experience working with the product. SSUMF 37. LIFT further admits that there is more than one way to troubleshoot problems with its software. SSUMF 38. More importantly, LIFT admits that some customers use LIFT software successfully without support contracts, proving that LIFT trade secrets are not required to make the software work. SSUMF 39.

DEFENDANTS are legally entitled to use their general knowledge, skill, and experience acquired while working for LIFT to compete with it. Retirement Group 176 Cal.App.4th 1237; Bus. and Prof. Code § 16600.

A fairly similar Federal District Court case, Excelligence Learning Corp. v. Oriental Trading Company, Inc. C-03-4947-JF (US Dist. Ct. N.D. Cal. 12/20/04), examined whether

² Clearly LIFT lack standing to argue that DEFENDANTS's are prohibited from performing maintenance or support on third-party software.

"layout strategies" developed by defendant while at her former job were entitled to trade secret protection. <u>Id</u>. at 13 The court found that because those strategies were "apparent from a visual inspection", they did not constitute trade secrets and the former employee could not be prohibited from using them to compete with plaintiff. <u>Id</u>.

prohibited from using them to compete with plaintiff. <u>Id</u>.

Similarly, in this case, the organization and layout of the Oracle databases that underpin

LIFT's software are "apparent from a visual inspection" and are not entitled to trade secret protection. SSUMF 40.

Although this case has dragged on for almost 2 1/2 years, LIFT has yet to identify a single piece of "trade secret" information purportedly residing in DOE, ROE, and/or MOE's head that DEFENDANTS necessarily use to perform support and maintenance services. As recently as April 27, 2011, LIFT told this Court "we don't have any evidence." SSUMF 41.

c. Integration Of Third Party Software Is Performed Without Using LIFT Trade Secret Information

Item (2) of FAC Paragraph 31 describes knowledge and trade secrets allegedly necessary to perform installation and upgrades of third party products in conjunction with LIFT products, while Item (4) of FAC Paragraph 31 describes knowledge and trade secrets allegedly necessary to support integration with third party software.

While it is obvious that LIFT lacks standing to assert any rights with respect to *maintenance* and *support* of third-party software, they claim to be able to prohibit DEFENDANTS from *integrating* any third party software with LIFT's system. It is as if Toyota sued a former worker whose subsequent business installs after-market suspension on its dangerously unstable vehicles.

Prior to Blue Zone's recent purchase of LIFT, LIFT would not *willingly* allow integration of its software with Blue Zone's warehouse software module. SSUMF 42. In spite of this resistance, Blue Zone was able to reverse engineer LIFT's software and integrate its third party system with LIFT's software without breaking it. SSUMF 43. Blue Zone's independent

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³ LIFT's former employee admitted that customers can install LIFT's software without support from LIFT, as the installation scripts came on the CD. SSUMF 35.

integration proves that third party systems can be developed and integrated without using LIFT's trade secret information, and that LIFT's claims to the contrary are patently false.

As such, LIFT's reliance on this imaginary "trade secret" knowledge is insufficient to support any Cause of Action.

d. An Analysis Of The <u>All-Inclusive</u> List Of "Trade Secret" Items That DEFENDANTS Have Allegedly Misappropriated Reveals A Complete Lack Of Admissible Evidence To Support Any Cause Of Action

LIFT admits that, in spite of its 2 1/2 year fishing expedition, it is still unable to tie any specific "trade secret" information to any service provided by COMPANY. SSUMF 44. LIFT employee, and Person Most Knowledgeable regarding DEFENDANTS' alleged misappropriation of trade secrets, Terry Torry, was deposed on November 3, 2011, at which time he was given repeated opportunities and confirmed that he provided an *all-inclusive* list of trade secrets LIFT suspects DEFENDANTS *might* be using. SSUMF 45. As discussed above, such *conjecture* is insufficient to maintain the instant action and survive Summary Judgment, as LIFT must not only prove that DEFENDANTS had access to, or even learned trade secret information, by that they are illegally using it. Morlife 56 Cal.App.4th at 1523. For this reason alone, DEFENDANTS' Motion for Summary Judgment should be granted.

In any event, none of the other items identifies by LIFT can survive trade secret scrutiny and therefore cannot support any Cause of Action.

i. LIFT Only Identified Two <u>Specific</u> Examples, Neither Of Which Survive Scrutiny

LIFT only identified two arguably specific examples of tasks requiring use of its "trade secret" information:

The first specific task it identified is adding a printer to the system. SSUMF 46. Then, not 5 seconds later, LIFT admitted that information is provided to and documented for the customers. SSUMF 47. As discussed above, LIFT's technical documentation provided to the customer is not trade secret.

When directly confronted with the key question, LIFT would neither confirm nor deny whether it considered technical information provided to the customer "trade secret". SSUMF 48. LIFT also refused to answer the question of whether someone with years working with the software at a furniture retailer that started providing support would be misappropriating trade secrets. SSUMF 49.

Because LIFT has failed to meet its burden of proof, then the technical information it provides to customers cannot be considered "trade secret", and cannot properly support any Cause of Action.

The only other specific task identified was the ability to back up the underlying Oracle database and restore the data. SSUMF 50. But again, LIFT admitted that customers perform this task on their own. SSUMF 51.

LIFT also admitted that moving data doesn't necessarily involve misappropriation of trade secrets. SSUMF 52. It further confirmed that migrating data from LIFT's software to another application can be done without using LIFT trade secrets. SSUMF 53.

As such, neither of the two specific examples can survive scrutiny and cannot support any Cause of Action.

Each of the remaining items examined hereafter are nothing more than vague descriptions of job duties rather than specific tasks. Regardless, none of these vagaries can survive scrutiny either.

ii. The "Collective Knowledge Inside [LIFT's] Buildings"

LIFT also claims the "collective knowledge inside [its] buildings" as a protectible "trade secret". SSUMF 54.

It goes without saying that aggregating the experience of its employees does not change the fact that those employees can always use their general knowledge and experience after they leave LIFT. Retirement Group 176 Cal.App.4th 1237. As such, LIFT's claim of trade secret protection for its employees' "collective knowledge" must fail.

iii. Knowledge Gained By Performing The Same Task Multiple Times For Different Customers

LIFT claims that the knowledge gained by its individual employees from performing the same task multiple times for different customers is a "trade secret" which LIFT owns. SSUMF 55.

One would be hard-pressed to find a better example of the types of non-protectible "knowledge, skill, and experience acquired [during] employment" Retirement Group 176 Cal.App.4th at 1237.

iv. Knowledge Of How The Product Works

LIFT claim the knowledge gained by its individual employees regarding "how the product works" and "how the product interfaces with the different components" as protectible trade secrets. SSUMF 56.

Again, LIFT could hardly be more vague, and employees' general knowledge is not the property of the employer. But even so, LIFT also admitted that someone with extensive experience with the software could perform the same services. SSUMF 57. LIFT also admits that a reasonably diligent competitor could "reverse engineer" the product, thus eliminating any possible trade secret protection. SSUMF 58; Hollingsworth 622 F.2d at 1332.

v. Knowing How To Match Customer Specifications To Software Functions

LIFT claims that knowing how to configure the software the way a customer wants is a protectible trade secret. SSUMF 59.

This hopelessly vague example of a so-called "trade secret" assumes that customers are unable to adjust their software without paying extra for an LIFT support contract. More importantly, LIFT admits that it trains its customers on how to perform those tasks, and that its employees gain this experience from performing this task for multiple customers. SSUMF 60. As such, this information cannot be considered trade secret.

vi. Knowledge Of "Extensive Technical Details"

LIFT claims DEFENDANTS' "knowledge of extensive technical details" is LIFT's protectible "trade secret" property. SSUMF 61. LIFT also identified knowledge of "troubleshooting" and "performance problems" as protectible trade secret information. SSUMF 62.

Again, these vague descriptions types of information are wholly insufficient to support any cause of action.

vii. Things That DEFENDANTS Remember From The Reference Manuals

LIFT claims that DEFENDANTS use of information they remember from the technical documentation LIFT provides to its customers constitutes misappropriation of trade secret information. SSUMF 63.

As discussed above, those materials are not trade secret, and furthermore, LIFT confirmed that its Customers are allowed to let third-party consultants use the reference materials. SSUMF 64. As such, DEFENDANTS may legally use information they remember from those same materials.

viii. Knowledge Of What Errors LIFT's Software Makes When It Fails

The final example of "trade secret" information DEFENDANTS have been sued over is knowledge regarding what errors LIFT's software makes when it fails. SSUMF 65

The most obvious question is why LIFT allows these errors to persist. If it knowingly leaves errors in its software, it is intentionally selling a defective product, and it is easy to deduce the motive behind this unfair business practice.

LIFT candidly admits that its "core business" consists of support and maintenance. SSUMF 66. To ensure that its customers have a powerful incentive to purchase its lucrative maintenance and support contracts, LIFT "recommends" certain monthly processes to its

customers to keep the software functioning properly, many of which are intentionally left out of the customer's technical documentation.⁴ SSUMF 67.

Regardless, let us give LIFT the benefit of the doubt and assume that its software errors are "one-of-a-kind". In that case, there can be no trade secret protection for something that is not even known to LIFT.

LIFT similarly claims trade secret protection for the steps one would go through to troubleshoot a problem. SSUMF 69. As discussed above, LIFT admits that it does not provide any training to its employees regarding troubleshooting its software. SSUMF 70

It further admits that all LIFT employees do not troubleshoot in the same way (*i.e.* there is more than one way to troubleshoot LIFT software). SSUMF 71

As such, knowledge of how to troubleshoot LIFT software errors cannot be considered trade secret and cannot support any cause of action.

F. Certain Causes Of Action Also Fail Against Particular Defendants

There also exist reasons why certain Causes of Action against particular DEFENDANTS must fail, as set forth below.

1. First Cause of Action for Breach of Contract

LIFT's First Cause of Action for Breach of its Employee Proprietary Information Agreement necessarily fails against ROE because neither party signed that agreement, but instead ROE merely signed an acknowledgement of receipt. SSUMF 72.

LIFT's First Cause of Action for Breach of its Employee Proprietary Information Agreement necessarily fails against DOE because neither party signed that agreement, but instead DOE merely signed an acknowledgement of receipt. SSUMF 73.

2. Second Cause of Action for Breach of Contract

LIFT's Second Cause of Action is based on an alleged breach of the Separation Letter Agreement and the accompanying Confidentiality Agreement.

⁴ In fact, the truth came out when LIFT's Person Most Knowledgeable testified at his deposition that a primary reason LIFT's support contracts are a valuable revenue stream is because they furnish opportunities to sell new modules and upgrades. SSUMF 68.

a. Separation Letter Agreement

The Separation Letter Agreement ("SLA") does not cover or even refer to alleged trade secret materials and the "Confidentiality" section only seeks to maintain the confidentiality of that same letter. SSUMF 74. The only items the SLA covers are company documents and tools, neither of which DEFENDANTS took before they were terminated without notice. SSUMF 75. LIFT has yet to provide a shred of evidence that DEFENDANTS took or failed to return any company documents or tools. As such, DEFENDANTS' Motion for Summary Judgment related to LIFT's Second Cause of Action for breach of the SLA must be granted.

b. Confidentiality "Agreements"

Paragraph 21 of LIFT's FAC alleges that:

"At or around the time of termination of employment with LIFT, DOE, ROE, and MOE, each was provided and executed an Employee Separation Form which included a further Confidentiality Agreement. Attached hereto as Exhibit 2 and incorporated herein by reference is a copy of the Employee Separation Form for each [sic] DOE, ROE, and MOE."

What LIFT fails to mention is that it never signed the Confidentiality "Agreements". SSUMF 76. Further, the Confidentiality "Agreement" is not a contract at all, as LIFT has neither incurred any obligations nor provided consideration thereunder. These missing facts provide a basis for granting COMPANY's Motion for Summary Judgment related to the LIFT's Cause of Action for breach of the Confidentiality "Agreements" must be granted.

"At least since 1872, a noncompetition agreement has been void unless specifically authorized by sections 16601 or 16602." Retirement Group 176 Cal.App.4th at 1233, citing Bosely Medical Group v. Abramson 161 Cal.App.3d 284, 286 (1984).

Even assuming, *arguendo*, that the Confidentiality "Agreements" are enforceable, they are void because they are thinly disguised noncompetition agreements, forbidding DOE, ROE, and MOE from <u>ever again</u> using their information or knowledge which they acquired during their employment that LIFT (in its sole discretion) considers "proprietary". SSUMF 77. LIFT cannot sprinkle a noncompetition with trade secret language to avoid the statutory prohibition on

⁵ Bus. & Prof. Code §§ 16601 and 2 deal exclusively with partner responsibilities and sale of a business.

noncompetition agreements. <u>Retirement Group</u> 176 Cal.App.4th at 1233; Bus. & Prof. Code § 16600.

Based on the foregoing, DEFENDANTS' Motion for Summary Judgment related to LIFT's Second Cause of Action for breach of the Confidentiality Agreements must be granted.

3. Third Cause of Action for Misappropriation of Trade Secrets Fails Because LIFT Did Not Identify The Materials As "Trade Secret"

With respect to the Misappropriation of Trade Secrets claim, LIFT has failed to explain how a list of items given to DOE, ROE, and MOE *following termination* proves that they had knowledge that any particular items were considered "trade secrets" during employment.

Paragraph 46 of the FAC alleges that "LIFT has made reasonable efforts to ensure [its] trade secret information remains secret..." At paragraph 49, LIFT alleges that DEFENDANTS had "reason to know that their knowledge of LIFT's trade secrets was acquired under circumstances creating a legal obligation limiting the use of such trade secrets". However, the FAC does not identify any <u>facts</u> showing DEFENDANTS had any "reason to know" that any <u>particular</u> materials were considered "trade secrets", other than LIFT's very general list of items in the Confidentiality "Agreement" given to DEFENDANTS *after* they were fired. Further, as discussed above, LIFT admits that it does not provide any training to its employees regarding troubleshooting its software and that there are multiple ways to perform this task.

"[A] party seeking to protect trade secrets must 'describe the subject matter of the trade secret with sufficient particularity to separate it from matters of general knowledge in the trade or of special knowledge of those persons who are skilled in the trade, and to permit the defendant to ascertain at least the boundaries within which the secret lies." Whyte v. Schlage Lock Co. 101 Cal.App.4th 1443, 1453 (2002); quoting Diodes, Inc. v. Franzen (1968) 260 Cal.App.2d 244, 253 (1968)

Because during their employment, LIFT never provided DOE, ROE, and MOE with any description of the allegedly "trade secret" subject matter, and because LIFT has yet to provide any evidence to the contrary, any related baseless allegations cannot properly be considered, and LIFT's Third Cause of Action necessarily fails.

4. Fourth Cause of Action for Statutory Unfair Competition

LIFT's Fourth Cause of Action for Statutory Unfair Competition relies on the same facts as the Third, and therefore fails for the reasons set forth in the preceding section.

5. Fifth and Sixth Causes of Action for Intentional and Negligent Interference with Prospective Economic Advantage

LIFT's Fifth and Sixth Causes of Action allege that DEFENDANTS "wrongfully advise[d], counsel[ed], persuade[d], or otherwise induce[d] various LIFT clients to suspend and/or disrupt their business relationships or potential future business relationships with LIFT." SSUMF 78. What LIFT fails to allege is any wrongful act in connection with such "persuasion".

Soliciting a former employer's customers, in and of itself, is never "wrongful".

Rigging Int'l Maintenance Co. v. Gwin 128 CA3d 594 (1982); A.B.C Distrib. Co. v. Distillers

Distrib. Corp. 154 CA2d 175 (1957). (emphasis added) "[A]n act [of economic interference]

must be wrongful by some legal measure, rather than merely a product of an improper, but lawful, purpose or motive." San Jose Construction, Inc. v. S.B.C.C., Inc. 155 Cal.App.4th 1528, 1544–1545 (2007), (internal citations omitted).

Furthermore, LIFT cannot bootstrap other allegedly tortious conduct discussed in the FAC, as "[i]t is insufficient to allege the defendant engaged in tortious conduct distinct from or only tangentially related to the conduct constituting the actual interference." <u>Limandri v. Judkins</u> 52 Cal.App.4th 326, 342 (1997); *see also* <u>Bed, Bath & Beyond of La Jolla, Inc. v. La Jolla Village Square Venture Partners</u> 52 Cal.App.4th 867, 881 (1997) [Plaintiff has the burden of proving, as an element of the cause of action itself, that the defendant's conduct was independently wrongful].

Because LIFT has failed to allege any independently unlawful act, it has failed to state a cause of action for either Intentional or Negligent Interference with Prospective Economic Advantage.

6. Seventh Cause of Action for Conversion

With regard to LIFT's Seventh Cause of Action for Conversion, it is black-letter law that an essential element of the strict liability tort of Conversion is that the owner is deprived of

1	possession or use of the property. <u>Fearon v. Department of Corrections</u> 162 Cal.App.3d 1254,
2	1257 (1984). Defendants' Sixth Cause of Action for Conversion fails because LIFT cannot, and
3	does not, identify any items of tangible property, of which DEFENDANTS took exclusive
4	possession, thereby denying LIFT use of said property.
5	Even assuming, arguendo, that they took copies of documents, which they did not,
6	DEFENDANTS would not have obtained exclusive possession. As such, DEFENDANTS'
7	Motion for Summary Judgment on LIFT's Cause of Action for Conversion should be granted for
8	this reason as well.
9	III. CONCLUSION
10	For the reasons set forth hereinabove, COMPANY respectfully requests that this Court
11	grant this Motion for Summary Judgment in its entirety
12	
13	DATED: November, 20xx
14	By:
15	Attorney for Defendants/Cross- Complainants, COMPANY BUSINESS
16	SOLUTIONS, INC., JOHN DOE, RON ROE, and MANNY MOE
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